



## LIMITED EXPRESS WARRANTY - HBH/HBV LARGE, HKV and HWW (3PHASE) MODELS SERIES WATER-SOURCE HEAT PUMP

Congratulations on purchasing your new HVAC equipment. It has been designed for long life and reliable service, and is backed by one of the strongest warranties in the industry. Your unit automatically qualifies for the warranty coverage listed below, provided you keep your proof of purchase (receipt) for the equipment and meet the warranty conditions.

### LIMITED ONE (1) YEAR PARTS EXPRESS WARRANTY

All parts are warranted to be free from defects under normal use and service when installed per Comfort-Aire/Century installation instructions and in accordance with all local, state, and national codes.

### LIMITED 2ND THROUGH 5TH YEAR EXTENDED WARRANTY

In addition to the above one year warranty, Comfort-Aire/Century warrants the COMPRESSOR ONLY for an additional four years for a total of five years under normal use and service, when installed in accordance with all local, state and national codes.

### EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Comfort-Aire/Century recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Comfort-Aire/Century, regardless of the cause of failure of such portion or component.

### WHAT IS NOT COVERED BY THE WARRANTY

- Normal maintenance
- Labor charges
- Replacement of refrigerant or filters
- Transportation charges for replacement parts
- Any other service calls or repairs

The warranty does not apply if: unit has been installed in violation of any codes, statutes or regulations; unit has been installed contrary to our installation instructions; unit has been repaired improperly; unit has been subjected to accident, alteration, neglect or misuse; efficiency or performance has been impaired by use of any product not authorized by us; air flow across the condenser or heat exchanger has been restricted; serial numbers have been altered or removed. Also warranty does not apply in coastal areas where salt spray can cause corrosion; in any area with a chemically corrosive atmosphere; if the unit has been damaged by lawn spray or other chemicals; if components are damaged due to freezing or water chemistry such as erosion, scaling or excessive use of acids for cleaning. Also warranty does not apply if damage or failure is due to interrupted or inadequate water supply or pressure or plumbing deficiencies; damage resulting from improper voltages, use during brown-out conditions, current interruption or inadequate power supply is the owner's responsibility. The owner is responsible for resolving any damage issues due to shipping, installation, handling or service with the carrier, installer, dealer or distributor.

### WHAT WE WILL DO

Comfort-Aire/Century will provide a free replacement part for one that becomes defective during the warranty period. The replacement may be either new or rebuilt. We, through our authorized distributor, will provide the replacement part; the owner is responsible for all transportation, installation and service charges.

### DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must register their product at [www.marsdelivers.com](http://www.marsdelivers.com) within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

### LIMITATION OF LIABILITY

**1. There are no other express or implied warranties.** Any description of this unit is only to identify it, and is not a warranty that the unit fits the description. Comfort-Aire/Century makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.

**2. Any warranties implied by law are limited in duration to the one-year term of the parts warranty and five-year term of the compressor only warranty.**

**3. Your exclusive remedy is limited to the replacement of defective parts. We will not be liable for any damages caused by any defect in this unit.** Some states do not allow limitations on how long a warranty lasts, or the exclusion of damages; so paragraphs (2) and (3) may not apply to you.

**4. We will not be liable for damages or delays caused by events beyond our control, including accident, alteration, abuse, war, government restrictions, strikes, fire, flood or other acts of God.**

**5. Owner responsibilities are set forth in the instruction manual. Please read it carefully.**

**6. If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Comfort-Aire/Century, 1900 Wellworth, Jackson, Michigan 49203. Enclose a report of inspection by your installer or service person. Be sure to include model number, serial number, and date of purchase.**

**7. This warranty applies only to products installed in the United States and Canada.**

**Please follow the below steps to register your product.**

- **Please log onto our website [www.marsdelivers.com](http://www.marsdelivers.com)**
- **Resources**
- **Product Registration**
- **Complete the requested information in all caps, especially the Email Address**
- **Press the "Continue" button at the bottom**
- **A copy of the registration will be sent to the email address that you entered at the top of the page for your records**

### KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

Apply Serial Number and Model Number sticker here (from product carton). if unavailable, write serial number and model number below (can be found on unit rating plate).

Date of Purchase \_\_\_\_\_ Date Installation Completed \_\_\_\_\_  
 Component of new HVAC system     Replacement heat pump only

Remember to retain your bill of sale as proof of warranty period and ownership.



Please visit [www.marsdelivers.com](http://www.marsdelivers.com) to register your new product